

JANE SMITH

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City, ST 12345

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LABORATORY TECHNICIAN

A top-performing Laboratory Technician credited with 16 years' healthcare experience, combining leadership, customer service, and specimen-handling skills to deliver quality patient healthcare in demanding situations; possess ability to appropriately manage specimens in a timely and professional manner. Eleven years' experience as an EMT in a high-volume, high-acuity area on an advanced life support (ALS) unit, providing emergency care in a 911 and interfacility transport setting. Four years as a 911 fire dispatcher at a high volume communication center. Strong expertise in not only medical terminology and patient care management but also in managing communications, documentation, and identification of issues. Highly accomplished in providing healthcare services according to established standards; self-motivated.

AREAS OF EXPERTISE

- Customer Service
 - Laboratory Specimen Preparation/Processing
 - Health Care/Safety Protocols
 - Management
 - Medical Terminology
 - Solid Communication Skills
 - Organization/Teamwork
 - Patient Care/Confidentiality
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MEDICAL/LABORATORY EXPERIENCE

- Experienced in performing venipuncture and other specimen collection procedures/laboratory bedside (point of care) testing; experience with maintaining an organized, clean work area/phlebotomy tray.
- Ability to process, document, label, prepare, and deliver specimens; order lab tests; and process orders.
- Provided emergency medical care and transportation for the sick and injured, in a high acuity 911 and inter-facility setting (patient assessment, vital signs, placement of cardiac monitor, oxygen therapy, spinal immobilization, and other skills associated with Advanced Life Support and transportation of patients within my scope of practice).
- Provided community fire suppression services; use specialized firefighting and extrication equipment for the purposes of extinguishing fires, the removal of trapped victims from automobiles, and search and rescue techniques.